**From:** udbighna.patnaik@maxlifeinsurance.com [mailto:udbighna.patnaik@maxlifeinsurance.com]   
**Sent:** 14 July 2023 10:56  
**To:** Navneet Singh1; Gautam.Baghel  
**Cc:** jitender.sharma@maxlifeinsurance.com  
**Subject:** FW: MaxLI <> Videocx.io

Hi Navneet / Gautam,

Psl find and confirm with a update on the same

Thanks and regards

Udbighna un PAtnaik

**From:** Nidhi Gupta <Nidhi@videocx.io>   
**Sent:** Friday, July 14, 2023 10:55 AM  
**To:** Jitender Sharma (Gurugram -90C - Operations) <jitender.sharma@maxlifeinsurance.com>; navneet.singh1@silaris.in; Udbhigna Patnaik (Gurugram -90C - Operations) <udbighna.patnaik@maxlifeinsurance.com>  
**Cc:** vinod.anand@silaris.in; Jagrit Minocha (Gurugram -90C - Operations) <jagrit.minocha@maxlifeinsurance.com>; gautam.baghel@silaris.in; Jasmine Parashar (Gurugram -90C - Operations) <jasmine.parashar@maxlifeinsurance.com>; samarth.jain@silaris.in  
**Subject:** Re: MaxLI <> Videocx.io

Caution: Ext. Email hyperlink/attachment

Hi Jitendra...

Ports & Protocols to be whitelisted in Employee devices for Video handshake to take place.

Following URLs are needed

1.       Web Traffic

URL: [https://www.videocx.io](https://cas5-0-urlprotect.trendmicro.com:443/wis/clicktime/v1/query?url=https%3a%2f%2fwww.videocx.io&umid=ba5b6422-2206-11ee-8159-6045bdceb003&auth=8187024a6bfee489f0a48f52588c3399c36ab4f4-7267846b43f9b9ec7e3b4b17553d7faa86af08e6)

Protocol : Https

2.       Video Traffic   
  
URL : turn.videocx.io   
  
Protocol : TLS (TCP), DTLS (UDP). Application level protocol : SRTP & SRTCP (RTP/RTCP)   
  
If whitelisting on both url and protocol 

3.        [https://www.videocx.io/web2/onPremise/videocheck.html](https://cas5-0-urlprotect.trendmicro.com:443/wis/clicktime/v1/query?url=https%3a%2f%2fwww.videocx.io%2fweb2%2fonPremise%2fvideocheck.html&umid=ba5b6422-2206-11ee-8159-6045bdceb003&auth=8187024a6bfee489f0a48f52588c3399c36ab4f4-36d7a70c0ac9d7bd06e80eb7f39ce0e2d2155517) . Click on the link to check the whitelisting status, accessible post logging in VCX.

4.       JPEG , Webm , MP4 to be whitelisted in RE Domain

2.       Employees devices to have microphone & camera enabled

3.       Minimum 128kbps Bandwidth speeds required per Video Call

Please feel free to revert for any queries. Thanks.

**Note: Please use**[**nidhi@videocx.io**](mailto:nidhi@videocx.io)**only for any further communication.**

regards,

Nidhi Gupta  | Lead - Video Banking Solution  |  +91-9820628303 | To know more follow us on: [www.follow.us/25](https://cas5-0-urlprotect.trendmicro.com:443/wis/clicktime/v1/query?url=http%3a%2f%2fwww.follow.us%2f25&umid=ba5b6422-2206-11ee-8159-6045bdceb003&auth=8187024a6bfee489f0a48f52588c3399c36ab4f4-55345e99d1a459c75973303fe577861828724ef8)

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Our customers: AU Bank, Axis Bank, DBS Bank, Fincare Bank, ICICI Bank, IndusInd Bank, Kotak Mahindra Bank, PayTM Payments Bank, RBL Bank, Shivalik Bank, Ujjivan Bank, Unity Bank, Utkarsh Bank, Yes Bank,Aditya Birla Finance, Aditya Birla Housing, Ambit, Bajaj Finserv, Credit Saison, Centrum Housing, Clix Capital, Capital Home Loans, Fullerton, HDFC Ltd, Hero Housing, ICICI Housing, Nivara Housing, Invoicemart, India Shelter, L&T Finance, Muthoot Capital, Poonawalla Fincorp, Protium Finance, Shriram Housing, Shriram City Union Finance, Tata Capital, Aditya Birla Sun Life, Bajaj Allianz Life, HDFC Life, Max Life, Call Medlife, Health Assure, Bonanza, InfoQuest, Integrity Verification and counting…

VideoCX.io is now on [AWS Marketplace](https://aws.amazon.com/marketplace/seller-profile?id=564d4b44-b4ac-4964-bfce-4bc1996d91c4), [Enterprise Connect Program](https://cas5-0-urlprotect.trendmicro.com:443/wis/clicktime/v1/query?url=https%3a%2f%2ftheenterpriseconnect.com%2flisting%2fvideocx%2dio%2f&umid=ba5b6422-2206-11ee-8159-6045bdceb003&auth=8187024a6bfee489f0a48f52588c3399c36ab4f4-dc1157930bce51d213b3792fcd94b87ef38a56b2) and [Chime SDK Partners](https://aws.amazon.com/chime/chime-sdk/partners/)

**From:** Nidhi Gupta <[Nidhi@videocx.io](mailto:Nidhi@videocx.io)>  
**Sent:** Thursday, July 13, 2023 5:30 PM  
**To:** [jitender.sharma@maxlifeinsurance.com](mailto:jitender.sharma@maxlifeinsurance.com) <[jitender.sharma@maxlifeinsurance.com](mailto:jitender.sharma@maxlifeinsurance.com)>; [navneet.singh1@silaris.in](mailto:navneet.singh1@silaris.in) <[navneet.singh1@silaris.in](mailto:navneet.singh1@silaris.in)>; [udbighna.patnaik@maxlifeinsurance.com](mailto:udbighna.patnaik@maxlifeinsurance.com) <[udbighna.patnaik@maxlifeinsurance.com](mailto:udbighna.patnaik@maxlifeinsurance.com)>  
**Cc:** [vinod.anand@silaris.in](mailto:vinod.anand@silaris.in) <[vinod.anand@silaris.in](mailto:vinod.anand@silaris.in)>; [jagrit.minocha@maxlifeinsurance.com](mailto:jagrit.minocha@maxlifeinsurance.com) <[jagrit.minocha@maxlifeinsurance.com](mailto:jagrit.minocha@maxlifeinsurance.com)>; [gautam.baghel@silaris.in](mailto:gautam.baghel@silaris.in) <[gautam.baghel@silaris.in](mailto:gautam.baghel@silaris.in)>; [jasmine.parashar@maxlifeinsurance.com](mailto:jasmine.parashar@maxlifeinsurance.com) <[jasmine.parashar@maxlifeinsurance.com](mailto:jasmine.parashar@maxlifeinsurance.com)>; [samarth.jain@silaris.in](mailto:samarth.jain@silaris.in) <[samarth.jain@silaris.in](mailto:samarth.jain@silaris.in)>  
**Subject:** Re: MaxLI <> Videocx.io

Hi Jitendra,

Thank for arranging this session.

Please find below the user account. Request you to kindly share the list of email for user creation.

Login Credentials:

Login url:[https://www.videocx.io/login.html](https://cas5-0-urlprotect.trendmicro.com:443/wis/clicktime/v1/query?url=https%3a%2f%2fwww.videocx.io%2flogin.html&umid=ba5b6422-2206-11ee-8159-6045bdceb003&auth=8187024a6bfee489f0a48f52588c3399c36ab4f4-737d7f832c179f193d4c087dd35bcf494e96a949)

Username : official E-mail id -  [jagrit.minocha@maxlifeinsurance.com](mailto:jagrit.minocha@maxlifeinsurance.com)

Password : demo1947 (can be changed )

Admin: [jagrit.minocha@maxlifeinsurance.com](mailto:jagrit.minocha@maxlifeinsurance.com)

Please feel free to revert for any queries. Thanks.

**Note: Please use**[**nidhi@videocx.io**](mailto:nidhi@videocx.io)**only for any further communication.**

regards,

Nidhi Gupta  | Lead - Video Banking Solution  |  +91-9820628303 | To know more follow us on: [www.follow.us/25](https://cas5-0-urlprotect.trendmicro.com:443/wis/clicktime/v1/query?url=http%3a%2f%2fwww.follow.us%2f25&umid=ba5b6422-2206-11ee-8159-6045bdceb003&auth=8187024a6bfee489f0a48f52588c3399c36ab4f4-55345e99d1a459c75973303fe577861828724ef8)

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Our customers: AU Bank, Axis Bank, DBS Bank, Fincare Bank, ICICI Bank, IndusInd Bank, Kotak Mahindra Bank, PayTM Payments Bank, RBL Bank, Shivalik Bank, Ujjivan Bank, Unity Bank, Utkarsh Bank, Yes Bank,Aditya Birla Finance, Aditya Birla Housing, Ambit, Bajaj Finserv, Credit Saison, Centrum Housing, Clix Capital, Capital Home Loans, Fullerton, HDFC Ltd, Hero Housing, ICICI Housing, Nivara Housing, Invoicemart, India Shelter, L&T Finance, Muthoot Capital, Poonawalla Fincorp, Protium Finance, Shriram Housing, Shriram City Union Finance, Tata Capital, Aditya Birla Sun Life, Bajaj Allianz Life, HDFC Life, Max Life, Call Medlife, Health Assure, Bonanza, InfoQuest, Integrity Verification and counting…

VideoCX.io is now on [AWS Marketplace](https://aws.amazon.com/marketplace/seller-profile?id=564d4b44-b4ac-4964-bfce-4bc1996d91c4), [Enterprise Connect Program](https://cas5-0-urlprotect.trendmicro.com:443/wis/clicktime/v1/query?url=https%3a%2f%2ftheenterpriseconnect.com%2flisting%2fvideocx%2dio%2f&umid=ba5b6422-2206-11ee-8159-6045bdceb003&auth=8187024a6bfee489f0a48f52588c3399c36ab4f4-dc1157930bce51d213b3792fcd94b87ef38a56b2) and [Chime SDK Partners](https://aws.amazon.com/chime/chime-sdk/partners/)

**From:** [jitender.sharma@maxlifeinsurance.com](mailto:jitender.sharma@maxlifeinsurance.com) <[jitender.sharma@maxlifeinsurance.com](mailto:jitender.sharma@maxlifeinsurance.com)>  
**Sent:** Thursday, July 13, 2023 5:13 PM  
**To:** [navneet.singh1@silaris.in](mailto:navneet.singh1@silaris.in) <[navneet.singh1@silaris.in](mailto:navneet.singh1@silaris.in)>; [udbighna.patnaik@maxlifeinsurance.com](mailto:udbighna.patnaik@maxlifeinsurance.com) <[udbighna.patnaik@maxlifeinsurance.com](mailto:udbighna.patnaik@maxlifeinsurance.com)>; Nidhi Gupta <[Nidhi@videocx.io](mailto:Nidhi@videocx.io)>  
**Cc:** [vinod.anand@silaris.in](mailto:vinod.anand@silaris.in) <[vinod.anand@silaris.in](mailto:vinod.anand@silaris.in)>; [jagrit.minocha@maxlifeinsurance.com](mailto:jagrit.minocha@maxlifeinsurance.com) <[jagrit.minocha@maxlifeinsurance.com](mailto:jagrit.minocha@maxlifeinsurance.com)>; [gautam.baghel@silaris.in](mailto:gautam.baghel@silaris.in) <[gautam.baghel@silaris.in](mailto:gautam.baghel@silaris.in)>; [jasmine.parashar@maxlifeinsurance.com](mailto:jasmine.parashar@maxlifeinsurance.com) <[jasmine.parashar@maxlifeinsurance.com](mailto:jasmine.parashar@maxlifeinsurance.com)>; [samarth.jain@silaris.in](mailto:samarth.jain@silaris.in) <[samarth.jain@silaris.in](mailto:samarth.jain@silaris.in)>  
**Subject:** RE: MaxLI <> Videocx.io

Sure Navneet !!

@Nidhi, request you to please share 2-3 links to do practical & map technical requirements.

We are planning to start live process by coming Wednesday.

Regards,

Jitender Sharma                               
Policy Issuance

Max Life Insurance Co. Ltd. | 90-C Udyog Vihar  |  Sector 18 |  Gurgaon - 122015 |   
M # - (+91) 9891358448

Please do WhatsApp calling in case of Network issue

**From:** Navneet Singh <[navneet.singh1@silaris.in](mailto:navneet.singh1@silaris.in)>   
**Sent:** Thursday, July 13, 2023 5:10 PM  
**To:** Jitender Sharma (Gurugram -90C - Operations) <[jitender.sharma@maxlifeinsurance.com](mailto:jitender.sharma@maxlifeinsurance.com)>; Udbhigna Patnaik (Gurugram -90C - Operations) <[udbighna.patnaik@maxlifeinsurance.com](mailto:udbighna.patnaik@maxlifeinsurance.com)>  
**Cc:** [vinod.anand@silaris.in](mailto:vinod.anand@silaris.in); Jagrit Minocha (Gurugram -90C - Operations) <[jagrit.minocha@maxlifeinsurance.com](mailto:jagrit.minocha@maxlifeinsurance.com)>; 'Gautam Baghel' <[gautam.baghel@silaris.in](mailto:gautam.baghel@silaris.in)>; Jasmine Parashar (Gurugram -90C - Operations) <[jasmine.parashar@maxlifeinsurance.com](mailto:jasmine.parashar@maxlifeinsurance.com)>; 'Samarth Jain' <[samarth.jain@silaris.in](mailto:samarth.jain@silaris.in)>  
**Subject:** RE: MaxLI <> Videocx.io

Caution: Ext. Email hyperlink/attachment

Hi Jitender – As discussed over call, please share the link for an end to end test call at Silaris premises. Shall get the link whitelisted the moment we get it.

Regards

Navneet Singh

Sr. Manager-Operations

Silaris Infromations Pvt. Ltd

-----Original Appointment-----  
**From:** [Nidhi@videocx.io](mailto:Nidhi@videocx.io) [<mailto:Nidhi@videocx.io>]   
**Sent:** 12 July 2023 16:00  
**To:** Navneet Singh1; Gautam.Baghel; [udbighna.patnaik@maxlifeinsurance.com](mailto:udbighna.patnaik@maxlifeinsurance.com)  
**Subject:** FW: MaxLI <> Videocx.io  
**When:** 13 July 2023 16:30-17:30 (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi.  
**Where:** Microsoft Teams Meeting

Caution: Ext. Email hyperlink/attachment

Dear Team,

Please ensure

-----Original Appointment-----  
**From:** Nidhi Gupta <[Nidhi@videocx.io](mailto:Nidhi@videocx.io)>   
**Sent:** Tuesday, July 11, 2023 12:53 PM  
**To:** Nidhi Gupta; Jitender Sharma (Gurugram -90C - Operations); Amarjit Mahadik (Gurugram -90C - Digital Technology); Rishi Shrivastava (Mumbai - IO - Digital Technology); VIBHU MISHRA (Gurugram -90C - Digital Technology); Deep Padh (Gurugram HO - Digital Technology); Anil Sharma (Gurugram -90C - Operations); Angel Malhotra (Gurugram -90C - Operations); Gopal Kumar (Gurugram -90C - Digital Technology); Colin Fernandes (Mumbai - IO - Digital Technology); Amit Wadhwa (Gurugram -90C - Operations); Sumit Jain (Gurugram -90C - Operations); Rimpi Poddar (Gurugram HO - Digital Technology); Jasmine Parashar (Gurugram -90C - Operations); Balram Dhama (Gurugram -90C - Procurement); Jagrit Minocha (Gurugram -90C - Operations); Udbhigna Patnaik (Gurugram -90C - Operations)  
**Subject:** MaxLI <> Videocx.io  
**When:** Thursday, July 13, 2023 4:30 PM-5:30 PM (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi.  
**Where:** Microsoft Teams Meeting

Caution: Ext. Email hyperlink/attachment

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Microsoft Teams meeting

**Join on your computer, mobile app or room device**

[Click here to join the meeting](https://teams.microsoft.com/l/meetup-join/19%3ameeting_NmQ1OGM2YTMtZmI0OS00Zjg3LWEwN2UtZWI5MmJiYzdlMDFk%40thread.v2/0?context=%7b%22Tid%22%3a%224c42e099-d223-4632-b450-9c892d1e41a3%22%2c%22Oid%22%3a%221d8fcae6-97f5-452a-8eaf-c906fd3c45bb%22%7d)

Meeting ID: 455 344 452 525   
Passcode: QBusgD

[Download Teams](https://www.microsoft.com/en-us/microsoft-teams/download-app) | [Join on the web](https://www.microsoft.com/microsoft-teams/join-a-meeting)